T-719 P.06 F-692

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

PATENT APPLICATION

Applicants: Craig Reding et al.

Case: NYNEX-27/CIP3

Serial No.: 09/154,965 Filed: Sept. 17, 1998

Group Art Unit: 2642

Examiner: William J. Deane

Title: Methods and Apparatus for Automating the Servicing

of Telephone Calls Including Calls Requesting Directional and/or Other Types of Information

Assistant Commissioner For Patents Washington, D.C. 20231

SIR:

AMENDMENT

IN THE SPECIFICATION:

Please delete the current content of the Related Applications section found on page 1, lines 3-11 and insert in its place:

This application is a continuation-in-part of pending U.S. Patent Application S.N. 09/154,014, filed September 16, 1998, which claims the benefit of U.S. Provisional Application No. 60/059,081, filed September 16, 1997.



FACSIMILE COVER SHEET

The Law Offices of

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To: U.S. Patent and Trademark Office

Examiner: William J Deane, Jr.

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From: Michael P. Straub, Esq.

Date: September 7, 2001

Number of Pages Including Cover: 34

MESSAGE: FORMAL SUBMISSION OF:

1.) Transmittal (in duplicate); and

2.) Amendment

Applicants: Craig Reding et al.

Case: Nynex-27CIP3 Serial No.: 09/154,965

ASSISTANT COMMISSIONER FOR PATENTS Washington, D.C. 20231

CERTIFICATE OF FACSSIMILE TRANSMISSION

I hereby certify that this paper (and any accompanying paper(s)) is being facsimile transmitted to the United States Patents and Trademark Office on the date shown below.

Michael P. Straub_

Type or print name of person signing certification

Signature

September 7, 2001

Date

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

OFFICIAL

Attorney Docket No.: Nynex-27/CIP3

Applicants: Craig Reding et al.

Serial No.: 09/154,965

Filing Date: Sept. 17, 1998

Title: METHODS AND APPARATUS FOR AUTOMATING THE SERVICING
OF TELEPHONE CALLS INCLUDING CALLS REQUESTING
DIRECTIONAL AND/OR OTHER TYPES OF INFORMATION

Examiner: William J. Deane, JR

Group Art Unit: 2642

ASSISTANT COMMISSIONER FOR PATENTS Washington, D. C. 20231

SIR:

AMENDMENT AND FEE TRANSMITTAL

Attached hereto is a responsive amendment. No fee is believed due.

Extension(s) of Time:

Applicants believe that NO extension of time is necessary. If an extension of time is necessary, the applicants respectfully request such an extension and authorize the office to charge any fees related to such extension, to the deposit account of STRAUB & POKOTYLO, deposit account number 50-1049. To facilitate that

charge, a duplicate copy of this letter is enclosed herewith.

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Applicants believe that NO fee is due. In the event that a fee is due please charge the fee due and any additional fee that may be due, to the deposit account of STRAUB & POKOTYLO, deposit account number 50-1049. To facilitate that charge, a duplicate copy of this letter is enclosed herewith.

Respectfully submitted,

Sept. 7, 2001

Michael P. Straub, Attorney

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Michael P. Straub

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Signature

Sept. 7, 2001 Date